

The best way to begin

Installation is your first encounter with any software, and a few simple steps will make the process go smoothly.

FedEx Ship Manager® Software version 2600 or higher has minimum system and hardware requirements. First, check to see that your PC has what it needs to run the software.

Requirements

- Intel® Pentium® 4, 2.4 GHz recommended (Intel® Pentium 4, 1.7 GHz minimum).
- 1 GB RAM recommended (512 MB RAM minimum).
- 1 GB disk space recommended (500 MB disk space minimum).
- LAN or DSL internet access recommended (dial-up telephone line access minimum).
- 4X CD-ROM or higher.
- Laser and/or inkjet printer for reports and labels.
- Available port if you are using a thermal printer.
- Screen resolution of 1024 x 768 pixels recommended (screen resolution of 800 x 600 pixels minimum).
- Microsoft® Internet Explorer® v. 6.0.
- Adobe® Reader®.

Get ready

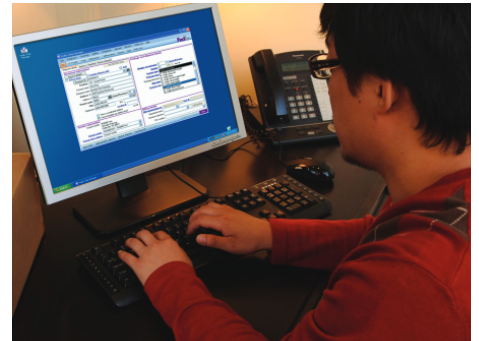
Here is what you need to proceed:

- Your 9-digit FedEx account number.
- A dialing prefix (typically, dialing 9 for an outside line).

Note: If you plan to use LAN internet access to connect to FedEx, talk to your network administrator before installation.

- Your registration product key. Call **1.877.FDX Assist 1.877.339.2774** to obtain a registration product key.

Turn off any virus protection or firewall programs on your PC. Close all open files and programs.



Compatible Operating Systems

- Microsoft® Windows® XP with Service Pack 2.
- Microsoft® Windows® Server 2003 with Service Pack 1.
- Microsoft® Windows® Server 2008.
- Microsoft® Windows® 7.
- Microsoft® Windows® 8.
- Microsoft® Windows® Vista® (all editions).

FedEx Ship Manager Software is compatible with 64-bit operating systems.

FedEx Ship Manager Software version 2600 or higher does not support Microsoft® Windows® 2000.

Note: If you need to change your screen resolution, contact your system administrator.

Network administrator tips

To install FedEx Ship Manager Software, you must have administrator privileges on the PC on which you are installing the software. However, you do not need administrator privileges to use FedEx Ship Manager Software.

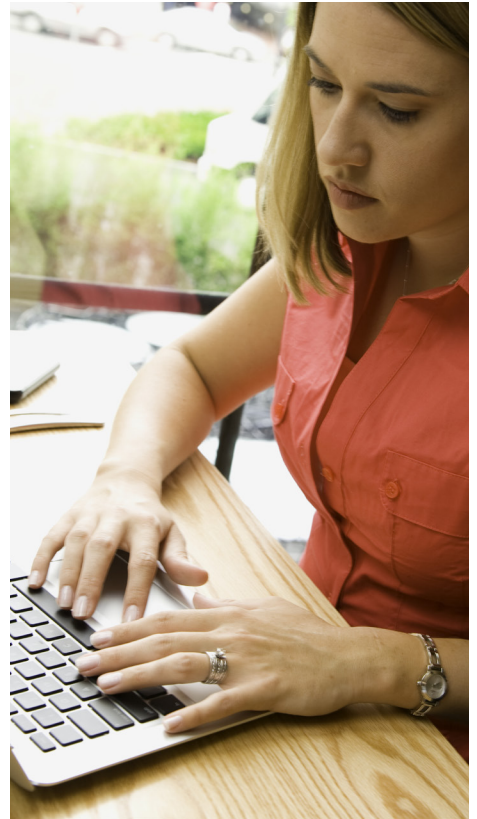
You must have port 443 open for outbound and secured communication to FedEx and port 80 open for web browsing.

FedEx. Solutions That Matter.SM



More info

- Contact your FedEx account executive
- Go to fedex.com
- Call **1.877.FDX Assist 1.877.339.2774**



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